



Home Delivered Meals and Senior Luncheons

260 St. Mary's Pkwy, Manistee, MI 49660
231-299-7855 or 231-723-6477 x216
www.manisteecountycoa.com

Volunteer Driver Frequently Asked Questions

What is the time commitment?

Most volunteers commit to one delivery route per week. Most routes are 1.5 to 2 hours and less than 10 miles of driving. Substitute drivers for routes from 1.5 to 4 hours are needed as well. Groups of volunteers can share one shift to spread the commitment.

Do I have to drive my own vehicle?

At this time, yes. In the future, Senior Nutrition Program vehicles may be available for your use. Mileage is reimbursable at \$.48/mile.

I live in the out-county, can I help?

Yes! We need help with deliveries in all parts of the county for both Home Delivered Meals and Senior Luncheons. Out-county routes are generally 3-4 hours and 70-90 miles of driving (mileage reimbursable). All food needs to be picked up at MAPS at the beginning of a route. However, the SNP equipment can be held returned the next time you pick up. If a round trip to Manistee or a long route doesn't work for you, our Senior Luncheon sites can use volunteers to help serve and clean up.

Are drivers required to be vaccinated?

No, however it is very strongly encouraged in order to keep our vulnerable clients safe. Our unvaccinated volunteers are required to wear a face mask any time when they are in proximity of a client.

Do volunteer drivers help the client eat their lunch?

No, we are asking our drivers to avoid going into clients' homes during the pandemic. Most clients can meet you at the door and those who cannot, have a way to leave the meal near the door. Drivers are encouraged to visit with the client at the door for a few minutes if both parties are interested.

What if I need to take a shift off or leave town for a stretch?

No problem! We have substitute drivers available and staff jumps in as needed. In fact, if you cannot commit to a regular shift, you could be a substitute instead.

Will I receive training and support?

Absolutely! We provide support and training to help everyone succeed. Our staff is on call during all delivery times should a need or emergency arise.